



**CHARTER**

**OF**

**RIGHTS &**

**RESPONSIBILITIES FOR**

**OLDER PERSONS IN**

**RESIDENTIAL CARE**

**FACILITIES IN**

**ANGUILLA**

*December, 2012*

## **CHARTER OF RESIDENT RIGHTS AND RESPONSIBILITIES**

### **Residential Care Facilities for Older Persons**

It is required that any person admitted to a residential care facility for Older Persons must be advised of his/her personal rights. Facilities are also required to post these rights in areas accessible to the public.

The facility staff or resident's representative must explain these rights in a manner appropriate to the resident's ability.

The resident and/or authorized representative also has the right to receive a complete copy of the originally signed form. This copy shall be maintained in the resident's file, which is maintained by the facility.

#### **Each resident shall have rights which include, but are not limited to the following:**

- (1) A right to be treated with dignity, to have privacy and to be given humane care.
- (2) A right to have safe, healthful and comfortable accommodations, including furnishings and equipment to meet their needs.
- (3) A right to be free from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, mental abuse, or other actions of a punitive nature. To be free from restraining devices, neglect or excessive medication.
- (4) A right to be informed by licensee of the provisions of law regarding complaints including, the address and telephone number of the licensing agency's complaint receiving unit, and of information regarding confidentiality.
- (5) A right to attend religious services and activities. A right to participate in religious services and other religious functions shall be on a completely voluntary basis.



- (6) A right to leave or depart the facility at any time, and not be locked into any room or building, day or night.
- (7) A right to visit a facility with a relative or authorized representative prior to admission.
- (8) A right to have communication between the facility and your relatives or authorized representative answered promptly and completely, including any changes to needs and services plan.
- (9) A right to be informed of the facility's policy concerning family visits. The policy shall encourage regular family involvement and provide ample opportunities for family participation in activities at the facility.
- (10) A right to have visitors, including advocacy representatives, visit privately during waking hours provided the visits do not infringe upon the rights of other clients.
- (11) A right to possess and control your own cash resources.
- (12) A right to wear your own clothes, to possess and use your own personal items, including your own toiletries.
- (13) A right to have access to individual storage space for your private use.
- (14) A right to have access to telephones, to make and receive confidential calls, provided such calls do not infringe on the rights of other clients and do not restrict availability of telephones in emergencies.
- (15) A right to receive unopened mail promptly.
- (16) A right to receive assistance in exercising the right to vote.



- (17) A right to receive or reject medical care or health-related services, except for those whom legal authority has been established.
- (18) A right to move from a facility in accordance with the terms of the admission agreement.

**Each resident of a residential care service has the RESPONSIBILITY:**

- To respect the rights and needs of other people within the residential care service, and to respect the needs of the residential care service community as a whole;
- To respect the rights of staff and the proprietor to work in an environment free from harassment;
- To care for his or her own health and well-being, as far as he or she is capable; and
- To inform his or her medical practitioner, as far as he or she is able, about his or her relevant medical history and current state of health.