

Other services offered at the Department:

Adoption

Admissions to senior citizen's home

Burial of the dead

Child Maintenance

Counseling

Family matters

Financial assistance (food voucher
water assistance, education assistance)

Foster Care

Juvenile matters

Medical Exemption

Medical Treatment Overseas

Programs (Agriculture project,
sewing program, parent/child
retreat, continuing education,
budgeting workshop)

Public Assistance

Vision Statement

To develop our capacity to ensure a sustainable level of social services support thereby empowering individuals in the community to live productive and fulfilled lives”.

Mission Statement

“To provide holistic services to the community aimed at improving and sustaining the whole wellbeing of individuals, through the use of a team of highly skilled and motivated staff, working in partnership with other agencies”.

If you have questions which are not answered by this leaflet, please feel free to contact the Department of Social Development



Department of Social Development

P.O. Box 60

The Valley

Anguilla

Phone: 264-497-2317

Fax: 264-497-2326

E-mail: dsd@gov.ai

Please note that systematic abuse of the card will result in immediate revocation.

DEPARTMENT OF SOCIAL DEVELOPMENT

Medical Exemption



What is Medical Exemption?

- Medical Exemption is a service whereby medical expenses of persons who are experiencing difficulties whether financial or otherwise are covered by the Department of Social Development (DSD).

What does Medical Exemption cover?

- Consultation (Doctor Visits)
- Medication
- Hospitalization
- Dental
- Diagnostic Services
- X-Rays
- Physical Therapy
- Lab Tests

Types of Coverage for Medical Exemption

- Medical Exemption can come in two forms of coverage: 100% and 50%. If covered for 100% this means the department pays all expenses for which you were approved. If 50% the department will cover half of the expenses and you will be required to pay your half at the Hospital.

How do you apply for Medical Exemption and where?



- Any person can come to DSD and complete an application form. If you require assistance in filling out the form the intake officer will be available to assist you

How long will the application process take?

- There is no set time on how long the process takes, it depends solely on your cooperation and the response time from the financial institutions.

The Structure of the Form

- The application form has two Sections; "A" is completed by the client (you) and "B" is completed by the Doctor & Pharmacist at the Hospital.

The Application process



- Once an application is received the case is assigned to a social worker. The Social Worker begins to carry out a social assessment (home visit) and a financial assessment on each client. The Social Protection Board reviews the information presented by the Social Worker and makes their decision based on the information presented.

Qualifications for a person to apply for Public Assistance. Persons must be:

- ⇒ A belonger of Anguilla or is the spouse of a belonger of Anguilla; living on the island not less than 3 years before application date
- ⇒ The guardian of a belonger of Anguilla and is a resident of Anguilla for not less than 10 months in any calendar year.
- ⇒ Should not be serving a prison sentence.



Criteria for Eligibility

- ⇒ The amount of your household expense should exceed your monthly household income.
- ⇒ The value of investments whether located in Anguilla or elsewhere do not exceed EC\$60,000..00

Approval Procedures



- All applications are approved by the board, you will be informed of the board's decision in a written letter which has to be collected from the department.
- If approved the Medical Exemption card will be available for collection at the end of the month in which the application was approved.

What the Medical Card entail and where it can be used

- The Medical Card will have the clients personal details such as name, date of birth and address.

The card will also show what medical services you have been approved for and the expiration date. The Medical Exemption card is for use at the facilities of the Health Authority of Anguilla.

If your card does not cover the service you require



- If the services you require are not available you can visit the department to speak with your Social Worker so that they can prepare an authorization letter for you to take to the private facility.

How long does the card last?

- Cards are generally renewed annually, however if you were approved for a certain time limit, i.e. 3 months, 6 months etc., you will be removed after the allotted period.

Denied Procedure

- Persons are denied if they are unable to meet the criteria set by the Social Protection Board. I.e. their medical expenses are not significantly high and can be covered by the client or a relative. If your application has been denied, the opportunity exists for you to meet with the board to discuss your case further.



Reasons for Removal

- Persons are removed from Medical Exemption when the specified time period expires. If under the age of 18 you will be removed automatically once you attain the age of 18.
- In the event of death the department should be notified immediately or if you no longer need this service you are encouraged to inform the department.